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**Re: Ivanti Support - Service Request #70985 - Adobe Access**

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**From** ANDREA L POWELL <POWELLAL@scsk12.org>

**Date** Wed 9/25/2024 11:38 AM

**To** JUSTIN K MULL <MULLJK@scsk12.org>

**Cc** DEREK KING <KINGD@scsk12.org>; CECIL VANHOOKS <VANHOOKSC@scsk12.org>; TIERNEY M FONDREN <FONDRENTM@scsk12.org>

 1 attachments (645 KB)

Company Portal (Quick Start Guide) 09.11.2024.pdf;

Good morning:

Licensed Adobe accounts have been created for each student provided. Please advise each user that their username is their MSCS email address (e.g., *StudentID#@student.scsk12.org*). When setting up their account, remind them that their Adobe password is not connected to their MSCS account password and will not change/update when their MSCS password is updated.

The **Adobe Creative Cloud** app is available for download in the **Company Portal**. It is advised that all users restart their devices and ensure connection to the SCS\_WLAN wi-fi prior to installation:

1. Access the Company Portal by clicking the Windows icon in the bottom of the screen to open the Start Menu. Scroll down the list of applications and select Company Portal.
2. When it opens, click Apps from the sidebar menu on the left.
3. Select the Adobe Creative Cloud Desktop app.
4. Click **Install**. Once the download and install are complete you should be able to sign in with your Adobe credentials and install the desired Adobe application.

I have attached a quick start guide for accessing apps using the Company Portal. If you have any questions or run into any issues, I will be happy to assist.



**Learn. Lead. Leave a Legacy!**

**Andrea Powell**

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